PREPARED BY
Technology By Design

Quarantine Management

Modern email systems are designed to detect and isolate suspicious messages before they reach a user's inbox. While this is critical to blocking phishing, malware, and spam, a lack of proper quarantine management can lead to user frustration, missed legitimate emails, and security oversights. Quarantine management is the bridge between automated security controls and end-user productivity.

How Can We Help?

Our quarantine management service ensures email protection remains both effective and user-friendly. Here's how we help businesses maintain balance and visibility:

With proper quarantine management, your organization can maintain strong email defenses while minimizing false positives and streamlining end-user experience. Our approach ensures that security doesn't interfere with communication, rather, it enhances it.

- Policy-Based Filtering and Isolation
- User Access and Self-Service Tools
- Automated Notifications
- Administrator Oversight
- Integration with Security Operations
- Training and User Education

Why It Matters?

Without effective quarantine management, important business emails may be misclassified, and genuine threats may go unnoticed. Employees may become desensitized to quarantine alerts or bypass review processes altogether. A well-managed quarantine strategy ensures the right messages are delivered, the wrong ones are blocked, and users are empowered without compromising security.